

LTC „LIPGEI” - „Pehlivanov Engineering“LTD

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Dear clients,

With a view to improve the quality of services offered by the Laboratory for testing and calibration, please fill out this form.

We analyze and use the feedback from our customers in order to improve the quality of services for testing and calibration as well make better the managementto system in LTC LIPGEI.

Thank you in advance!

SHEET FOR FEEDBACK

Name ot the firm/laboratory:

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.....

Address:

City.....Street.....

Tel.....Fax.....

e-mail.....

Type of service:

Testing water soil waste air oise

Calibration

1. Are you satisfied with the deadline for execution of the contract/request?

YES NO

Comment:.....
.....

2. Are you satisfied with the quality of order execution?

YES NO

Coment:.....
.....

3. Is the executed service helps you to improve the quality of your work?

YES NO

Comment:.....
.....

4. Would you used the services of LIC "LIPGEI" again?

- YES NO

Coment:.....
.....

5. Please, give assessment of the personnel competence:

- Excellent
- Good
- Satisfactory
- Bad

6. What recommendations for improving the work of LIC "LIPGEI" would you do?

.....
.....

Date:

Signature:.....

(Name)